

Set B

PGDM (Insurance), 2018-20

Insurance Analytics

INS-407

Trimester -IV, End-Term Examination: September 2019

Time allowed: 2 Hours

Max Marks: 50

Roll No: \_\_\_\_\_

**Instruction:** Students are required to write models, process, results and interpretations in answer booklet. They are also advised to submit soft copy to the invigilators.

**All questions are of equal value**

Q1. CILO-1

The file "RFM\_2.xlsx" contains the date and size of transactions for 5000 customers of a mail order catalog company. RFM (recency, frequency, and monetary value) attempts to predict how a customer will perform in the future based on ranking for recency, frequency, and monetary value. Rate each person on a 1-4 scale on each attribute, with a rating of 4 being the best and 1 the worst.

Q2. CILO- 2 & 3

Assume that you want to use a conjoint analysis to evaluate how consumers value the following attributes for a new refrigerator while purchasing:

- ❖ Capacity: 115 ltr. or 165 ltr or 235ltr
- ❖ No. of doors: 1 or 2
- ❖ Price: 15000 or 25,000 or 40,000 in rupees
- ❖ Delivery Time: 4 days, 5days, or 6 days

Now suppose the analyst wants to create 12 product profiles and exclude the following types of product profiles as infeasible:

- 235 ltr, 1 door, 15000
- 115 ltr. 3 doors, Rs.40000

Write the detail procedure, solution and its interpretations.

OR

Q3. CILO - 2 & 3

What are support, confidence and lift in association rule of mining? Explain with examples. Find 3 way lift for the example MBA\_2 (data 2928). Write the detailed procedure and the interpretation of the solution in answer sheet.