# PGDM-RM 2013 - 15 Research Methodology RM-306

Trimester - III, End-Term Examination: April 2014

| Time allowed: 2 hrs 30 min | Max Marks: 50 |
|----------------------------|---------------|
|                            | Roll No:      |

**Instruction:** Students are required to write Roll No on every page of the question paper, writing anything except the Roll No will be treated as **Unfair Means**. In case of rough work please use answer sheet.

#### Section A

Attempt ANY three questions in this section. Each question carries 5 marks. (3  $\times$  5)

- A1. Do you agree with the statement "research is much concerned with proper facts, finding, analysis and evaluations", justify your answer with suitable reasons.
- A2. Explain Research Design and essentials of a good research design. Develop a Retail Industry specific Research plan (in points need not elaborate).
- A3. Explain Sampling Method and why is sampling so important for a researcher? Cite the types of probability and non-probability sampling techniques.
- A4. Whereas validity presupposes reliability, reliability does not presuppose validity. Explain
- A5. Write short notes (In 100 words each):
  - a) Sampling and Non sampling Errors
  - b) Hypothesis Testing

### **Data Description**

The data file contains 200 observation from a sample of high school students with demographic information about the students. It also contains a number of scores on standardized tests including test of reading, writing, mathematics and social studies. The data fields (variables) used are:

| SI. | Variable | Description           | Val              | ue Range                                   |
|-----|----------|-----------------------|------------------|--|
| 1   | id       | Student's id No.      |                  |  |
| 2   | gender   |                       | 1                | FEMALE<br>MALE                             |
| 3   | race     | ethnic background     | 1<br>2<br>3<br>4 | HISPANIC<br>ASIAN<br>AFRICAN-AMER<br>WHITE |
| 4   | ses      | socio-economic status | 1<br>2<br>3      | LOW<br>MIDDLE<br>HIGH                      |
| 5   | schtyp   | type of school        | 1                | PUBLIC<br>PRIVATE                          |
| 6   | prog     | type of program       | 1<br>2<br>3      | GENERAL<br>ACADEMIC<br>VOCATION            |
| 7   | read     | reading score         |                  | 0 to 100                                   |
| 8   | write    | writing score         |                  | 0 to 100                                   |
| 9   | math     | math score            |                  | 0 to 100                                   |
| 10  | science  | science score         |                  | 0 to 100                                   |
| 11  | socst    | social studies score  |                  | 0 to 100                                   |

B.1 Based on the following SPSS output table, answer the following:

**Group Statistics** 

|                      |     |         | Std.      | Std. Error |
|----------------------|-----|---------|-----------|------------|
| Gender               | N   | Mean    | Deviation | Mean       |
| writing score female | 109 | 54.9908 | 8.13372   | .77907     |
| male                 | 91  | 50.1209 | 10.30516  | 1.08027    |

### Independent Samples Test

|               |  | Levene's<br>Equality of | Test for<br>Variances | t-test for Equality of Means |                |                 |                    |                          |   |                      |
|---------------|--|-------------------------|-----------------------|------------------------------|----------------|-----------------|--------------------|--------------------------|---|----------------------|
|               |  | F                       | Sig.                  | †                            | df             | Sig. (2-tailed) | Mean<br>Difference | Std. Error<br>Difference | 95% Confidence Interval of the Difference Lower Upper |                      |
| writing score | Equal variances<br>assumed<br>Equal variances<br>not assumed | 11.133                  | .001                  | -3.734<br>-3.656             | 198<br>169.707 | .000            | -4.8699<br>-4.8699 | 1.30419<br>1.33189       | -7.44183<br>-7.49916                                  | -2.29806<br>-2.24073 |

- (i). State the null and alternative hypothesis.
- (ii). What is the relevance of Levene's Test, frame hypothesis for Levene's test.
- (iii). Interpret the conclusion
- (iv). If you have to find whether females differ in their reading and writing skills, you will utilize which parametric test.
- B 2. Using the subject scores (fields 7 to 11), a factor analysis was conducted. Comment , in details, on the Factor Analysis using the SPSS output provided.

### KMO and Bartlett's Test

| Kaiser-Meyer-Olkin<br>Adequacy. | .861               |         |
|---------------------------------|--------------------|---------|
| Bartlett's Test of              | Approx. Chi-Square | 492.437 |
| Sphericity                      | df                 | 10      |
|                                 | Sig.               | .000    |

### Communalities

| Odiffication  |         |            |  |  |  |  |  |  |
|---------------|---------|------------|--|--|--|--|--|--|
|               | Initial | Extraction |  |  |  |  |  |  |
| reading score | 1.000   | .736       |  |  |  |  |  |  |
| writing score | 1.000   | .704       |  |  |  |  |  |  |
| math score    | 1.000   | .750       |  |  |  |  |  |  |

| science score  | 1.000 | .849 |
|----------------|-------|------|
| social studies | 1 000 | 900  |
| score          | 1.000 | .500 |

Extraction Method: Principal Component Analysis.

Total Variance Explained

|       | Initial Eigenvalues |         |           | Extraction Sums of Initial Eigenvalues Squared Loadings |         |         |       | ation Sur<br>ared Loa |        |
|-------|---------------------|---------|-----------|---|---------|---------|-------|-----------------------|--------|
|       |                     | % of    |           |   | % of    |         |       | % of                  |        |
| Compo |                     | Varianc | Cumulativ |   | Varianc | Cumulat |       | Varianc               | Cumula |
| nent  | Total               | е       | e %       | Total   | е       | ive %   | Total | е                     | tive % |
| 1     | 3.381               | 67.616  | 67.616    | 3.381   | 67.616  | 67.616  | 2.113 | 42.267                | 42.267 |
| 2     | .557                | 11.148  | 78.764    | .557  | 11.148  | 78.764  | 1.825 | 36.497                | 78.764 |
| 3     | .407                | 8.136   | 86.900    |   |         |         |       |                       |        |
| 4     | .356                | 7.123   | 94.023    |   |         |         |       |                       |        |
| 5     | .299                | 5.977   | 100.000   |   |         |         |       |                       |        |

Extraction Method: Principal

Component Analysis.

# Rotated Component Matrix<sup>a</sup>

| 9                    | Component |      |  |  |  |
|----------------------|-----------|------|--|--|--|
|                      | 1         | 2    |  |  |  |
| reading score        | .650      | .559 |  |  |  |
| writing score        | .508      | .667 |  |  |  |
| math score           | .757      | .421 |  |  |  |
| science score        | .900      | .198 |  |  |  |
| social studies score | .222      | .922 |  |  |  |

Extraction Method: Principal Component Analysis.

Rotation Method: Varimax with Kaiser

Normalization.

a. Rotation converged in 3 iterations.

- (i). What is the research objective behind this "Factor Analysis"? What would the extracted "factors" denote and how does this exercise provide a means of dimensionality reduction"?
- (ii). What interpretation you will draw from Bartlett's test of sphericity?
- (iii). If factor has been extracted for eigen value > 1, how many factors have been extracted.
- (iv). From the "Total Variance Explained" exhibit, draw a scree plot.
- B 3. Based on some of the SPSS regression outputs shown here, comment on the regression model. Use the following bullet points to structure your response.
  - (i). What is the value of the coefficient of determination. Interpret its meaning.
  - (ii). What the test statistics "Durbin Watson" is used to detect for.
  - (iii). Frame the hypothesis for ANOVA table
  - (iv). Which IV's are not making a significant change in DV, explain how you concluded.

Model Summary<sup>b</sup>

|       |       |        |                   |            | Change Statistics |        |     |     |        |         |
|-------|-------|--------|-------------------|------------|-------------------|--------|-----|-----|--------|---------|
|       |       |        |                   | Std. Error | R                 |        |     |     |        |         |
|       |       | R      |                   | of the     | Square            | F      |     |     | Sig. F | Durbin- |
| Model | R     | Square | Adjusted R Square | Estimate   | Change            | Change | df1 | df2 | Change | Watson  |
| 1     | .776ª | .602   | .591              | 6.05897    | .602              | 58.603 | 5   | 194 | .000   | 2.000   |

- a. Predictors: (Constant), social studies score, Gender, science score, math score, reading score
- b. Dependent Variable: writing score

### ANOVA<sup>b</sup>

| Model |            | Sum of Squares | df  | Mean Square | F      | Sig.  |
|-------|------------|----------------|-----|-------------|--------|-------|
| 1     | Regression | 10756.924      | 5   | 2151.385    | 58.603 | .000ª |
|       | Residual   | 7121.951       | 194 | 36.711      |        |       |
|       | Total      | 17878.875      | 199 |             |        |       |

- a. Predictors: (Constant), social studies score, Gender, science score, math score, reading score
- b. Dependent Variable: writing score

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Coefficients<sup>a</sup>

|                      | Unstandardized Coefficients |            | Standardized<br>Coefficients |       |      | Collinea<br>Statisti | -     |
|----------------------|-----------------------------|------------|------------------------------|-------|------|----------------------|-------|
| Model                | В                           | Std. Error | Beta                         | t     | Sig. | Tolerance            | VIF   |
| 1 (Constant)         | 6.139                       | 2.808      |                              | 2.186 | .030 |                      |       |
| Gender               | 5.493                       | .875       | .289                         | 6.274 | .000 | .966                 | 1.035 |
| reading score        | .125                        | .065       | .136                         | 1.931 | .055 | .416                 | 2.405 |
| math score           | .238                        | .067       | .235                         | 3.547 | .000 | .466                 | 2.144 |
| science score        | .242                        | .061       | .253                         | 3.986 | .000 | .511                 | 1.958 |
| social studies score | .229                        | .053       | .260                         | 4.339 | .000 | .573                 | 1.744 |

a. Dependent Variable: writing

score

### SECTION C

### This section is compulsory and carries 15 marks. (1 x 15)

## C 1. Case Study: Checking Out Checkout

Three checkout lines at a supermarket use three different scanner systems that read the UPC symbols on the products and find the prices. The store manager suspects that the three scanner systems have different efficiencies and want to check their speeds. He measures at randomly selected times the speed of each system in number of items scanned per minute. The measurements are given in the table below. Assume normal distribution with equal variance for the three systems.

| Scan 1 | Scan 2 | Scan 3 |
|--------|--------|--------|
| 16     | 13     | 18     |
| 15     | 18     | 19     |
| 12     | 13     | 15     |
| 15     | 15     | 14     |
| 16     | 18     | 19     |
| 15     | 14     | 16     |

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| 1  |    |    |
|----|----|----|
| 15 | 15 | 17 |
| 14 | 15 | 14 |
| 12 | 14 | 15 |
| 14 | 16 | 17 |

The ANOVA table for the above experiment is given below:

| Source of<br>Variation                | SS    | df | MS | F | P-value  | F crit   |
|---------------------------------------|-------|----|----|---|----------|----------|
| Between<br>Groups<br>Within<br>Groups | 20.6  |    |    |   | 0.044887 | 3.354131 |
| Total                                 | 100.3 |    |    |   |          |          |

Formulate hypotheses and infer conclusions.(Marks 4)

After studying the test results, a representative of the manufacturer of one of the three scanner systems remarks that the ANOVA results may be affected by the differing skills of the checkout clerks. The clerks were not the same for all measurements.

Wanting to know the difference in the efficiencies of the clerks as well as the systems, the manager redesigns the experiment to yield measurements for all the combinations of five clerks and three systems. The measurements from this experiment are tabulated below. Assume normal distribution with equal variance for all cells.

|         | Scan 1 | Scan 2 | Scan 3 |
|---------|--------|--------|--------|
| Clerk 1 | 15     | 16     | 18     |
|         | 15     | 17     | 17     |
|         | 14     | 14     | 15     |
|         | 15     | 12     | 15     |
| Clerk2  | 14     | 15     | 14     |
|         | 15     | 17     | 18     |
|         | 13     | 16     | 19     |

|         | 12 | 13 | 20 |
|---------|----|----|----|
| Clerk 3 | 15 | 16 | 17 |
|         | 14 | 14 | 18 |
|         | 16 | 13 | 17 |
|         | 13 | 14 | 16 |
| Clerk 4 | 14 | 15 | 20 |
|         | 15 | 17 | 19 |
|         | 16 | 18 | 17 |
|         | 15 | 14 | 16 |
| Clerk 5 | 15 | 16 | 20 |
|         | 17 | 16 | 18 |
|         | 14 | 17 | 18 |
|         | 13 | 19 | 17 |

ANOVA (without replication)

| Source of<br>Variation | SS       | df | MS       | F | P-value | F crit   |
|------------------------|----------|----|----------|---|---------|----------|
| Rows                   |          | 19 | 3.066667 |   | 0.213   | 1.867332 |
| Columns                | 90.7     |    |          |   | .000    | 3.244818 |
| Error                  | 86.63333 |    |          |   |         |          |
| Total                  | 235.6    | 59 |          |   |         |          |

Formulate hypotheses for this stage and draw conclusions. (Marks 4)

## ANOVA (with replication)

| Source of<br>Variation | SS       | df | MS | F | P-value | F crit   |
|------------------------|----------|----|----|---|---------|----------|
| Sample                 | 20.76667 |    |    |   | 0.093   | 2.578739 |
| Columns                |          |    |    |   | .000    | 3.204317 |
| Interaction            | 14.13333 |    |    |   | 0.670   | 2.152133 |
| Within                 | 110      |    |    |   |         |          |
| Total                  | 235.6    | 59 |    |   |         |          |

Formulate hypotheses for this stage and draw conclusions. (Marks 4)

After observing the ANOVA tables, you would recommend ANOVA with or without replication. Justify your answer(3 Marks)